MANAGED SECURITY SERVICES

Fortify Your Defenses with an Expert Team

24x7x365 Expert Security Monitoring & Support Including Managed Detection & Response

Companies of All Sizes are Attack Targets

In today's digital landscape, the threat of cyber attacks and ransomware has reached an alarming level. Criminals aren't just targeting large corporations; small and medium-sized businesses are ripe for attack because they often lack robust security measures. Your business is not under the radar - it's a prime target.

90%
of all breaches are still caused by human error

How Our Managed Security Services Can Help

MicroAge's Managed Security Services help you focus your valuable resources on running the business rather than false positives and fire-fighting. Our proactive security monitoring and support services are designed to help protect your environment, reduce alert fatigue, provide first detection, response and resolution to real incidents, and give you peace of mind while maintaining compliance with our expert cybersecurity analysts on your side around the clock.

MicroAge Provides:

- 24x7x365 Managed Detection and Response
- First response support

- Onboard & offboard employees
- Monthly user awareness training and reporting
- Help meeting compliance and cyber insurance requirements

Ongoing security fixes & maintenance of:
- Multi-factor authentication
- Email security
- Endpoint security
- Server security

800-544-8877
microage.com

Benefits of Managed Security Services

First response support and priority escalation to designated partners for every product in our security suite

Managed detection and response support to reduce alert fatigue and speed resolution time no matter the incident

Comprehensive employee onboarding and off-boarding administration with frequent user awareness training

Service Details

- **Cybersecurity Onboarding** including environment assessment, identification of key contacts, escalation path processes and procedures, software implementation and configuration, and administration of employee onboarding and offboarding.

- **Multi-factor Authentication (MFA)** including integrations, risk scoring and policy configuration, with audit trails, automated log exports and seamless SIEM integration.

- **User Awareness Training** to help facilitate a 'security first' culture with highly effective training modules designed to shore up the weakest link and expand your security team to include employees.

- **Email protection** with advanced AI powered tools to monitor and protect email no matter where it lives (including Microsoft 365, Google Workspace, on-prem, and more), malicious URL detection and safe redirection, phishing prevention, malware detection, file sandboxing, content disarm and reconstruction, and impersonation blocking are all included.

- **Threat Detection and Response** is a fully managed 24x7x365 service delivered by experts who detect and respond to cyberattacks targeting your computers, servers, networks, and more.

- **Endpoint and Server Protection** includes expert-led threat hunting, threat containment, direct call-in support during active incidents, and full-scale incident response, malware protection, and breach protection warranty to secure individual devices along with safeguarding critical infrastructure to mitigate risks of unauthorized access and data breaches.

CYBERSECURITY TECHNOLOGY LIFECYCLE SUPPORT

- Technology Innovation
- Architecture & Design
- Implementation
- Management & Optimization
- Lifecyle & Refresh